# Behavioral Science and Election Participation

Todd Rogers Harvard Kennedy School



### Voter Mobilization Not So Long Ago...

Hello Mrs. Smith...
It's easy to vote,
the issues at stake are important,
It's going to be close so your vote matters,
and it's your civic responsibility to vote.
Do you intend to vote on Tuesday?

Yes, I intend to vote.



Great! Thanks and have a nice night.



Voter Mobilization Not So Long Ago...

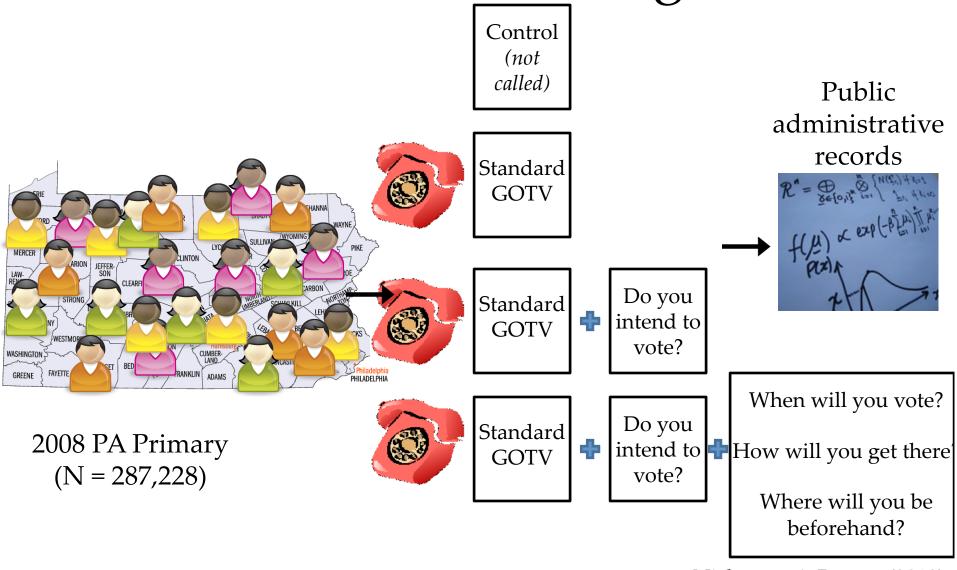
Hello Mrs. Smith...
It's easy to vote,
the issues at stake are important,
It's going to be close so your vote matters,
and it's your civic reconsibility to vote.
Do you intend to vote on Tuesany?



Mobilization content does not matter

(Green and Gerber, 2004; Gerber and Green 2000)

### Do You Have a Voting Plan?



Nickerson & Rogers (2010)

### Overall Turnout Results



# Planning failure, not motivation *Make a voting plan*

(Nickerson & Rogers, Psych. Science, 2010)







### **Expectations About Others**

High turnout

Low turnout

Last General election...vast majority of eligible citizens voted...Join your fellow citizens!

In last Gov. election turnout was the lowest it had been in 30...Buck the trend!





Gerber & Rogers (2010)



Make a voting plan

(Nickerson & Rogers, Psych. Science, 2010)

Expectations about others

Everybody's voting!

(Gerber & Rogers, JoP, 2009; Cialdini et al, 1990)







### "Voter" Identity

Please take your time and read each question carefully before answering. Thank you, we appreciate it!

Please take your time and read each question carefully before answering. Thank you, we appreciate it!

# How important is it to you to vote in tomorrow's election? Not at all important Slightly important Moderately important Very important Extremely important Extremely important How important is it to you to be a voter in tomorrow's election? Not at all important Moderately ortant Very ant Extremely important Extremely important

How easy do you think it is to be a voter in temperow's election?
○ Not at all easy
○ Slightly easy
Somewhat easy
○ Very easy
Extremely easy
How convenient do you think it is to be a voter in tomorrow's election?
Not at all convenient
<ul> <li>Slightly convenient</li> </ul>
Somewhat convenient
Very convenient
Extremely convenient
How consistent are your thoughts and feelings about being a voter in tomorrow's election?
○ Not at all consistent
Slightly consistent
Somewhat consistent
○ Very consistent
Extremely consistent
How clear are your thoughts and feelings about being a voter in tomorrow's election?
O Not at all clear
Slightly clear
Somewhat clear
○ Vory clear
C Extremely clear
To what extent are your shoughts about being a voter in tomorrow's election similar to your feelings about being a voter?
O Not at all similar
Slightly similar Somewhat similar
O Very similar
© Ecremaly similar
V,

How ea	sty do you think it is to vote in torrorrow's election?
	Not at all easy
	Slightly easy
	Somewhat easy
	O Very easy
	Extremely easy
How co	invenient do you think it is to vote in tomorrow's election?
	Not at all convenient
	Slightly convenient
	Somewhat convenient
	Very convenient
	Extremely convenient
How co	insistent are your thoughts and feelings about voting in tomorrow's election?
	Not at all consistent
	Slightly consistent
	O Somewhat consistent
	○ Very consistent
	Extremely consistent
How cli	sar are your thoughts and feelings about voting in tomorrow's election?
	○ Not at all clear
	○ Sightly clear
	○ Somewhat dear
	○ Very clear
	○ Extremely clear
To wha	t extent are your thoughts about voting in tomorrow's election similar to your feelings about voting
	○ Not at all similar
	O Sightly similar
	○ Somewhat similar
	○ Very similar

Bryan, Walton, Rogers, and Dweck, 2012



Make a voting plan

(Nickerson and Rogers, Psych Science, 2010)



Everybody's voting!
(Gerber & Rogers, JoP, 2009; Cialdini et al, 1990)

"Voter" identity

As the kind of person who votes...

(Bryan, Walton, Rogers and Dweck, PNAS, 2011; Miller, et al, 1975)







#### AMERICA √OTES

[Date]

Dear [Name],

You're a voter. <u>Thank you for voting in 2008!</u> Public records show that you voted in the most recent election. Again, thank you. It is <u>people</u> <u>like you</u> who decide the future of our country by getting out to the polls on <u>Election Day</u>, November 2, 2010.

This year, voters like you will join HUNDREDS of THOUSANDS of other [STATE] and cast a ballot on Election Day.

This election is important, and people like you will choose who represents us in Washington. You were a voter in 2008, you are still a voter.

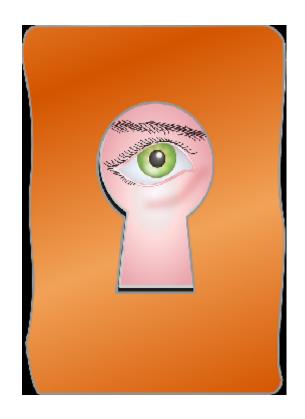
# Voting takes a plan. □ Will you vote on Election Day Tuesday November 2nd? □ What time will you vote? □ How you will get to your polling place?

We hope the public record shows that you were a voter again this election so we can thank you again.

Remember, when you see people wearing "I Voted" stickers and waving signs on Election Day, it is time to join the millions of Americans who will vote this year.

Sincerely,

Joan Fitz-gerald



Rogers and Ternovski, 2013 (See also "Social Pressure" research: Gerber, Green, and Larimer 2008)



Make a voting plan

(Nickerson and Rogers, 2010)



Everybody's voting!
(Gerber & Rogers, JoP, 2009; Cialdini et al, 1990)

"Voter" identity

As the kind of person who votes...

(Bryan, Walton, Rogers, and Dweck, PNAS, 2011; Miller, et al, 1975)

### Prospect of Accountability

We may call you post-Election to discuss your voting experience...

(Rogers and Ternovski, working paper)







Working 815 16th Washing Hi, my Tuesd

Candi

Can Pi

1 = 2 = 3 =

4 = 5 =

IF YES:

I have

On Elect

So do y

Needs a

☐ EL

CALL TOOL

National room See more rooms

7am - 7pm November 6

2 calls made today

Help build this Campaign

Connect with Pacebook to share your campaign activity and tell your Hello, is **BRYAN** available?

Hi! My name is **TODD** and I'm your neighbor from **[CITY/TOWN]**, and a local volunteer for President Obama and New Hampshire Democrats. How are you today?

Great. I'm calling today because official records show that you voted in the 2008 election, and we are reminding voters like you about the election this November 6<sup>th</sup>. Since you're the kind of person who votes and cares about their community, can President Obama and New Hampshire Democrats count on your vote on November 6<sup>th</sup>?

[IF DEFINITELY OBAMA/DEMOCRATS] Great, thank you for your support! We've talked to a lot of people in [VOTER CITY/TOWN] today who are planning to vote. This election is going to be close and we really need your vote.

I have your polling place listed as [FIND VOTER'S POLLING PLACE IN THE GREY BOX AT LEFT], and that the voting hours here in [VOTER CITY/TOWN] are [SEE BOX AT LEFT].

I know everyone is very busy these days, so do you know what time you plan to vote? [PAUSE]

Great, will you be heading there from work or somewhere else? [IF THEY INDICATE THEY NEED A RIDE, MARK BELOW. OTHERWISE, MARK 'NO']

Do you need a ride to the polls on November 6th?

IPROFIT ORG

coming

ke the

irk)

ark)



Close: Great! I am actually a volunteer calling from the Romney campaign. The Presidential Election is coming up and we need Virginia's help, so please remember to vote for Mitt Romney and Paul Ryan this coming Tuesday, November 6<sup>th</sup>. We cannot afford four more years of Barack Obama. America needs a real recovery and your vote will make the difference, so please vote for Mitt Romney and Paul Ryan. For more information you can visit RomneyVA.com or call our Virginia campaign team at 757-774-7686. Thank you for your time. This call was paid for by Romney for President, Inc.



## Thank you. Now VOTE.

To learn more about my research, visit: <a href="http://scholar.harvard.edu/todd">http://scholar.harvard.edu/todd</a> rogers

If you like this work, check out other political scientists who do excellent related work:

- Kevin Arceneaux, Kevin Collins, Ryan Enos, Alan Gerber, Don Green, Jennifer Green, Dan Hopkins, Costas Panagopoulos, Neil Malhotra, Chris Mann, Marc Meredith, Melissa Michelson, Joel Middleton, and David Nickerson
- And collaborators on this work: Bryan, Dweck, Gerber, Nickerson, Ternovski, and Walton

### References

- Bryan, C. J., Walton, G. M., Rogers, T., & Dweck, C. S. (2011). Motivating voter turnout by invoking the self. *Proceedings of the National Academy of Sciences*, 108(31), 12653-12656.
- Cialdini, R. B., Reno, R. R., & Kallgren, C. A. (1990). A focus theory of normative conduct: Recycling the concept of norms to reduce littering in public places. *Journal of personality and social psychology*, 58(6), 1015.
- Gerber, A., & Green, D. (2000). The effects of canvassing, telephone calls, and direct mail on voter turnout: A field experiment. *American Political Science Review*, 94(3), 653-663.
- Gerber, A. S., & Green, D. P. (2004). Get Out The Vote!: How to Increase Voter Turnout.
- Gerber, A. S., Green, D. P., & Larimer, C. W. (2008). Social pressure and vote turnout: Evidence from a large-scale field experiment. *American Political Science Review*, 102(1), 33.
- Gerber, A. S., & Rogers, T. (2009). Descriptive social norms and motivation to vote: Everybody's voting and so should you. *The Journal of Politics*, 71(1), 178-191.
- Miller, R. L., Brickman, P., & Bolen, D. (1975). Attribution versus persuasion as a means for modifying behavior. *Journal of personality and social psychology*, 31(3), 430.
- Nickerson, D. W., & Rogers, T. (2010). Do you have a voting plan? Implementation intentions, voter turnout, and organic plan making. *Psychological Science*, 21(2), 194-199.
- Rogers and Ternovski, (2013). "We'll Call Post-Election to Ask if You Voted": Accountability and a Behavior's Importance to the Self. Working Paper.

### Image Attributions

- 1. "Booths." Heather Katsoulis; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 2. "Woman and Mobile Phone." Petr Kratochvil; this material is made available under the Creative Commons Attribution 3.0 Unported license.

  <a href="http://www.publicdomainpictures.net/view-image.php?image=4010&picture=woman-and-mobile-phone">http://www.publicdomainpictures.net/view-image.php?image=4010&picture=woman-and-mobile-phone</a>
- 3. "Map of Pennsylvania counties". Source: <a href="http://www.fedstats.gov/qf/maps/stout42.gif">http://www.fedstats.gov/qf/maps/stout42.gif</a>; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 4. "Red Phone." Nemo; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 5. "School Gym." David Goehring; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 6. "Pas grand monde à l'isoloir 2012-06-10 . Frédérique Voisin-Demery; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 7. "Eye." Nemo; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 8. "Mitt Romney." Gage Skidmore; this material is made available under the Creative Commons Attribution 3.0 Unported license.
- 9. "persea\_americana\_avocado\_obtinut din samanta." Ingserban; this material is made available under the Creative Commons Attribution 3.0 Unported license.

All other images provided by Todd Rogers.